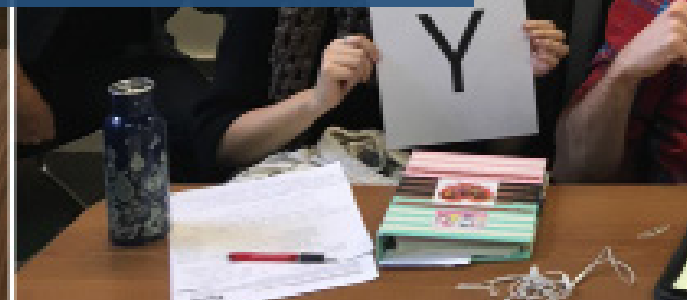
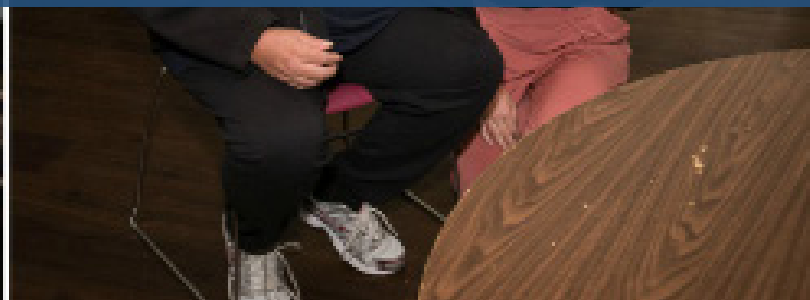




NORTH SIDE HOUSING & SUPPORTIVE SERVICES
ANNUAL REPORT 2019



Dear Friends & Supporters,

As I begin my second tenure as Board President, I'm grateful to share North Side Housing and Supportive Service's 2019 Annual Report. This past year, our dedicated staff provided supportive services to almost 700 people, served over 29,000 meals, and contributed \$540,000 in financial assistance to clients in our permanent housing programs. We recognize the dignity of each individual we serve through our personalized approach to providing people with a safe place and the support to rebuild their lives. This approach guides us to empower individuals experiencing homelessness to secure permanent housing, achieve economic and emotional stability, and establish self-sufficiency.

As NSHSS grew from a seasonal overnight shelter in 1983 to a comprehensive social service agency and affordable housing provider, our focus has stayed the same. We continue to put "Mission Over Everything" and strive to end the cycle of homelessness. I am fortunate to inherit a team that is committed, passionate, and determined to change lives one individual at a time. They continue to find creative ways to increase our impact and expand our services to people in need.

Peter Marchese
Peter Marchese
Board President

Laura Michalski
Laura Michalski
Executive Director

WELCOME

BOARD OF DIRECTORS

PETER MARCHESE - PRESIDENT

Bank of America Merrill Lynch
Investment Due Diligence &
Client Relationship Manager

JOSEPH DAY - VICE PRESIDENT

Global Innovative Solutions & Healthcare Data
Partners
Owner/President

GREGORY POTTS - SECRETARY

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Psychotherapist

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Managing Principal

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Tock
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Former Client Representative

APRIL KENFIELD

Kenfield | Shreve
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Professor & Department Chair

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Lyon Communication

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Wintrust Bank Chicago
Vice President

ANDREW BALSTER

Cannon Design
Senior Vice President & Office Practice Leader

MICHAEL SEGOVIANO INTERIM HOUSING SHELTER

The Michael Segoviano Shelter provides life-saving temporary housing and intensive case management to over 300 single men each year. In addition to shelter, this program provides three hot meals a day, showers, clothing, and one-on-one case management with our skill staff.

Last year our staff served 341 men with an average length of stay being 74 days. On any given night we had an average of 57 men a night with a shelter capacity for 72. We successfully placed 53 in permanent housing and 40 into temporary housing. In total we served a total of 27,756 meals at the shelter alone.

INTEGRATIVE HEALTH CARE

North Side Housing serves adults with complex healthcare needs. We are committed to investing in accessible, low-threshold services to meet their needs and increase their ability to remain housed.

The Health Education Advocacy Program helped over 50 permanent housing residents improve their health. Our registered nurse visits participants in their homes, helps them sort through complex prescriptions, find primary doctors, and advocates for their care at medical appointments.

On-site mental health counseling remained a vital service for community members overcoming the trauma of homelessness or adjusting to housing. Our Mental Health Counselor provided over 90 sessions of therapy, crisis intervention, and clinical consultation to our participants.



PERMANENT SUPPORTIVE HOUSING

Our Permanent Supportive Housing programs provide intensive, personalized services to 196 individuals across Chicago, 45% of which don't reside on the North Side.

This model helps people reclaim their lives from the trauma of homelessness and move beyond diagnoses of mental health and medical disorders. Our goal is to interrupt the cycle of homelessness for individuals throughout Chicago, by providing an individualized support system, where case manager and participant are truly partners working toward one goal, self-sustainability.

Last year, 82% of residents remained housed in our program and 33% of those who exited, went to permanent destinations, with the average length of stay being 4 years.



DAY SUPPORT SERVICES CENTER

The Day Support Services Center, located at 4410 N. Ravenswood, serves adult Chicagoans living on the streets or in shelters.

Our team specializes in connecting these individuals in crisis with food, clothing, shelter, housing, healthcare, and other basic needs. Services include a daytime space for respite from inclement weather, a food pantry, clothing closet, mental health counseling, and home goods for newly-housed participants.

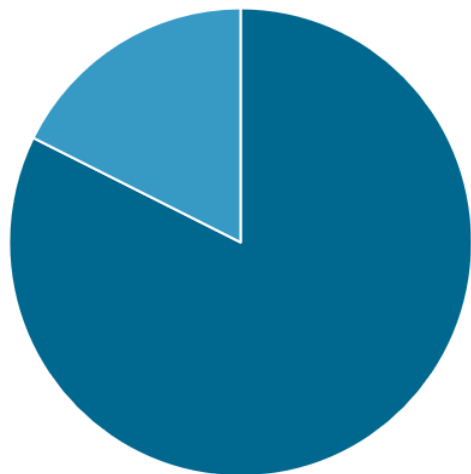
The Day Support Services team of two case managers was able to serve 144 men and women last year, placing 57 individuals into more stable housing.



FINANCIAL INFORMATION

REVENUES

OPERATING FINANCIAL STATEMENT for the fiscal year ending June 30, 2019



18%
Private
Sources

82%
Public
Sources

PUBLIC & OTHER SOURCES

\$1,906,144

Government Grants/ Contracts/Awards	1,827,558
Program Rental Income/Award	77,503
Miscellaneous Income	1,083

PRIVATE SOURCES

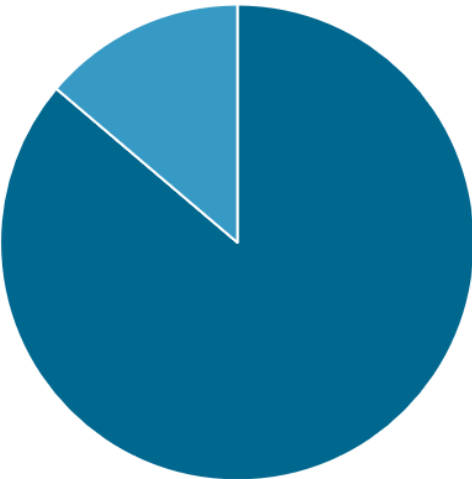
\$408,300

In-Kind Donations	27,248
Contributions	347,927
Foundations	228,300
Corporations	44,000
Congregations	7,535
Civic Groups	300
Individuals	67,792
Special Events	27,248

Total Revenue & Other Support

\$2,314,444

EXPENSES



14%
Management
& General, and
Fundraising

86%
Program Services

PROGRAM EXPENSES	\$2,120,765
Permanent Supportive Housing and Supportive Services	1,271,774
Emergency Shelter	607,928
Day Support Service Center	241,063

TOTAL SUPPORT EXPENSES	\$340,035
Management & General	222,796
Fundraising	109,531
Cost of direct benefit to donors	7,708

Total Expenses	\$2,460,800
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OUR IMPACT

81

EXITS TO PERMANENT HOUSING FROM DAY
SUPPORT & SHELTER PROGRAMS

EXITS WITH INCOME FROM PERMANENT
SUPPORTIVE HOUSING PROGRAMS

66%

OTHER SUPPORTIVE SERVICES:

\$21,578

TOTAL FINANCIAL
ASSISTANCE GIVEN

29,889

TOTAL MEALS GIVEN FOR
EMERGENCY
FOOD ASSISTANCE

INTEGRATED HEALTH SERVICES:

29

CLINICAL PARTICIPANTS

92

MENTAL HEALTH SESSIONS
PROVIDED

51

HEAP PARTICIPANTS



WITH YOUR SUPPORT

We invite you to partner with us to end homelessness in Chicago. Your meaningful gift to NSHSS will go toward helping individuals attain housing stability and self-sufficiency.

HOW A DONATION HELPS:



\$25 DONATION

Provides electricity for a participant's apartment for a month



\$100 DONATION

Provides a monthly CTA Pass for a participant to get to and from medical appointments



\$200 DONATION

Stocks our food pantry to provide emergency meals to participants for three months.



\$500 DONATION

Pays rent for a supportive housing apartment for one month for a participant

ADDITIONAL WAYS TO SUPPORT NSHSS:

CONTRIBUTE-IN-KIND

We're always in need of donated supplies and equipment such as furniture, hygiene items, cleaning supplies and clothing. You can find a complete list of needed supplies on our website.

BECOME A VOLUNTEER

Volunteers are critical to achieving our mission of ending homelessness. Our volunteers donate their time cooking meals at the shelter, fundraising, and assisting with special events. Other volunteer opportunities may be available, including providing health and general educational workshops.

JOIN THE BOARD

The Board of Directors helps ensure that our organization is a stable, well-run agency that remains faithful to its mission.

The board achieves this purpose through three primary functions: governance, assistance in fundraising, and volunteering.

We also have an Associate Board which is a peer-run group of early-stage professionals who fundraise and bring general awareness about our programs to the community.

TAKE A TOUR

We welcome you to visit one of our facilities to take a tour. For information, please contact Laura Michalski, Executive Director at 773-244-6401, ext 101.

However you decide to get involved, we appreciate your help and partnership. We are a 501 (c) (3) tax-exempt organizations. Your gifts are tax deductible to the fullest extent of the law.

THANK YOU

GOVERNMENT AGENCIES

Chicago Department of Family & Support Services
U.S. Department of Housing & Urban Development
Center for Housing & Health
AIDS Foundation of Chicago
U.S. Department of Homeland Security

CORPORATIONS

Anonymous
Bank of America
BMO Private Bank
Byline Bank
Chicago Line Cruises
Cinnaire
First Nonprofit Insurance
Follett Corporation
HelmsBriscoe
Knutte & Associates
Lagunitas Brewing Company Chicago
Monarch Realty Partners
Quality Restorations
R.A.S.H Fund
S. Wolf and Associates
Salesforce.org
Sharp Rose LLC
Sikich LLP
Thorek Memorial Hospital
Winston and Strawn LLP
Zurich North America

CONGREGATIONS

All Saints Orthodox Church
Lord of Life Lutheran Church
Resurrection Lutheran Church
The Lutheran Church of the Good Shepherd
Wordlife Kingdom Ministry

FOUNDATIONS & CIVIC

Abra Prentice Foundation
Chaddick Foundation
Chicago Coalition for the Homeless
Chicago Community Trust
Forefront
Fred J. Brunner Foundation
George M. Eisenberg Foundation
Gorlitz Foundation
Helen Brach Foundation
Loyola Academy
Max Goldenberg Foundation
Polk Bros Foundation
Respect 90 Foundation
Reva & David Logan Foundation
Simran Foundation
Sueske (Walter and Caroline) Charitable Trust
Sulzer Family Foundation
TCF Foundation
Trahey Family Charitable Gift Fund
United Way

INDIVIDUAL DONORS

\$5000 - \$10,000

Dick Simpson
Stephen and Leatrice Sandler

\$1000 - \$4,999

Adam Grosch
Carl D'Silva
Don Schnell
Donald Goff
Jason Pfletcher
Joseph Day
Joseph Novak
Julie A. Hubbard
Mary Mohr
Matthew Hinerfeld
Michael and Lisa Traficanti
Mieko Furuhashi
Nathan La Porte and Leah Handel
Peter Marchese
Robert and Sarah Hutchins
Scott Novak

\$500 - \$999

Alan Hauser
Charles Perkins and Susan Thomas
Gregory Potts
Homer Abiad
Jim Blake
John Brazzale
Jori Brink
Katayoun Rezai
Mary Beth Krantz
Neil Nandi
Sandye Wexler

\$100 - \$499

Alina Pyzowski
Amy Redman
Anthony Kiefer
Bradley Lee
Carol Yale
Carolyn Kotlarski
Cheryl McNany
Dave and Christine Holly
David Newport
Dixie Russell
Donald Rose
Eileen D Crowley
Emily Werth
Eric Wetzler
Gail Bernero
Jeri Webb
Kelly Early
Kevin Coppola
Kim Kerr
Kristin Staton-Heit
Marcia Causley
Matthew McQuinn
Michael Kohn
Michele Reeve
Mike Wagner
Patrick and Angeleene Marchese
Ron & Judy Stevens
Ron Rohde
Ryan Von Drehle
Sam Walker
Stuart Fujiyama
Tracy Brockmeier
W Houston
William H. Johnson
Willie Martin

MEANINGFUL PARTNERSHIPS

We thank our donors, volunteers, and partners for their generous support of North Side Housing & Supportive Services. Every person housed, every meal served, every health session provided to those in need, happens because of your help. Each year, we aid over 700 Chicagoans in becoming permanently housed, healthy, and employed. We would like to express our gratitude to the following governmental, corporate, foundation, individuals and partners of our mission to end homelessness in Chicago.

IN-KIND CONTRIBUTIONS

INDIVIDUAL DONORS

UNDER \$100

Alison Finn
Allen Loomis
ANONYMOUS
ANONYMOUS
Anthony Pope
Barbara Piegat
Brett Albright
Dennis and Mary Zegar
Emily Davis
Janet Stempel
Jason Gerig
Jesse Blumenstock
John Ellis
Kendra Stern
Kevin Cruz
Lisa Pelletier
Merlyn Morgan-Graham
Michael Bennett
Michael DeLaMarre
Norman and Linda
Groetzinger
Pam Penick
Paul Krajewski
Peter and Alicia Uliasz
Peter Kunkel
Rachel Wingard
Sarah Shapleigh
Sean Kase
Seth Toles
Stephanie Allen
Steven Waichler
Susan Armstrong
Thomas Bond
Thu Nguyen
Trent Moore
Tyler Davis

INDIVIDUALS

Adriana Navarette
Aida Rivera
Andrew Plavnik
Andy Vargas
Ann Onyeali
Askle Perhe
Ben Johansen
Brian Sutherby
Caitlin Patterson
Carol Montgomery
Colleen Connolly
Dale Wheeler
Danilo Vidojevic
Demetrius Duplessis
Diana Olguin
Donna del Principe
Elizabeth Rojas
Emily Carlson
Folasade Taylor
Greg Melheim
Hannah Brunner
Jackie Lofton Pittman
Jackie Rivet-River
James Scios
Jeff George
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Jocelyn Rivera
Joe Knecht
Joseph Mills
Joseph Stypka
Karen Ganci
Kashima Davis
Katie Spero
Kevin Schon
Kirk Rivkin

Kirstin Leiby
Kristen Over
Kyle Domazalski
Lael Fisv
Leora Cooper
Linda Allison
Liz Houtz
Lu Houtz
Marissa Yelnick
Mark Oberrotman
Mary Beth Krantz
Megan Renner Rieck
Michael Newkirk
Mindy Kirsh
Miriam Santiago
Mohammed Asif
Nathan Bolden
Peter Marchese
Reyna Reyes
Ricardo Mercado
Rosa Tesfaye
Sara Neely
Shannon Fanelhi
Steve Gibson
Susan Peters
Tara Martin
Ted Hufstader
Thomas Gillespie
Thomas Nimrod
Thomas R. Green
Tony Mills
Valencia Smith
Walter Glass
Warren Parnell

ORGANIZATIONS

AJ Styles Barber & Beauty Salon, LLC
All Kids Matter Foundation
All Saints Orthodox Church
Bender Hooper LLC
Button and Zipper, Inc
Cafe Ba-Ba-Reeba!
Cards Against Humanity
Care for Friends
Chicago Bears
Chicago Christian Center
Chicago Filipino American Lions Club
Chicago Metro Sai Center
Chicago Uniform Company
Chicago White Sox
Cornerstone Community Outreach
Crown Plaza West Loop
Hyatt Regency Chicago
Jewel-Osco
La Colombe Torrefaction
Lincoln Square Presbyterian Church
Lou Malnati's
Mariano's
Midwest Buddhist Temple
One Warm Blanket
Pinot's Palette Logan Square
Potomac Riverboat Company
Sai Organization
The Book Cellar
The Night Ministry
Thompson Hotels
Viceroy Chicago



www.northsidehousing.org