

HOW TO GET HELP



NORTH SIDE HOUSING
AND SUPPORTIVE SERVICES

If you're experiencing homelessness or at risk of becoming homeless, here are some programs available to help you, along with the steps to access them.

To Access Shelter

You must call 3-1-1 or 312-744-5000 to get placed in a shelter. Once you have them on the phone, you can inquire about open beds and request transportation to a shelter in Chicago. All shelter referrals come through this system. Shelters do not maintain their own waiting list.

Coordinated Entry System

What is the Coordinated Entry System?

The Coordinated Entry System (CES) links individuals and families experiencing homelessness to available housing options across Chicago. The CES will place you on a prioritized waiting list according to your situation and needs, and includes resources for youth, adults, and families.

How do I get access to the CES?

Call the CES of Chicago at 312-361-1707. They will ask questions to better understand your current situation and effectively connect you with housing programs in Chicago based on your needs. You must call CES every 60 days to remain active in the system and provide your up-to-date contact information.

Our Daytime Support Services Center

What services does the Daytime Support Services Center provide?

- Food Pantry
- Clothing Closet
- Mailing Address
- Community Health Nurse
- Housing Assessments
- Help with benefits applications (SNAP, Medicaid)
- Obtaining state ID cards, birth certificates, Social Security cards

What are the eligibility requirements for the Daytime Support Services Center?

- Adults 18+ in Chicago
- Currently experiencing homelessness (shelter, street or doubled-up), fleeing domestic violence, or being evicted
- Unmarried and have no children staying with you
- Income less than \$16,100/ year (\$1,341/month)



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