



# Changing

Courtesy: Chicago Historical Society. Photograph ICHI-27307  
Photographer: *Chicago Daily News*, May 15, 1915

Looking west at what is now Wrigley Field 31



# Futures

## North Side Housing and Supportive Services 2009 Annual Report

Looking west from the Addison Street  
Brown Line L stop  
[www.flickr.com](http://www.flickr.com)

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## Our Mission

The mission of North Side Housing and Supportive Services is to end homelessness by providing individuals with housing and comprehensive supportive services. We also strive to alleviate the social and economic conditions that can cause homelessness.

## Our Core Values

- Homelessness is not who people are, but a challenging societal issue that North Side Housing and Supportive Services and other agencies are working diligently to end.
- People can be and are homeless, not “homeless people”
- Everyone has an individualized optimal level of capacity—North Side Housing and Supportive Services ensures that our consumers have what is needed to build their capacity to whatever their optimal capacity level is; no one person is the same and therefore goals are individualized and not generalized
- A person armed with the truth about his or her self and accepts it, is positioned to excel; and
- The value of a person at North Side Housing and Supportive Services is not measured by his or her situation at any given time—but by the very fact that he or she is a human being.

**SINCE 1983, NORTH SIDE HOUSING AND SUPPORTIVE SERVICES (NSHSS) HAS WORKED TO SERVE THOSE IN OUR COMMUNITY WHO ARE HOMELESS OR FORMERLY HOMELESS,** and to alleviate the social and economic conditions that can cause homelessness.

Since respect and empathy are as important in rebuilding lives as food, shelter, and supportive services, our dedicated staff and volunteers use a client-centered approach to empower the men and women we serve. Because homelessness is a complex issue, North Side provides an array of services for our clients, including permanent supportive housing, health care, mental health care, intensive case management, an overnight shelter, our Pathways employment program, and a community food pantry.

We are hoping this report will give our supporters, friends, family and other stakeholders a closer look not only into the programs and services we offer, but also who we exist to serve. Our consumers are on the main stage. . . we are here to ensure that they have what they need to live up to their fullest potential—and it's okay that this is different for each person. For example, one of our consumers currently works 20-30 hours per week as a licensed massage therapist. However, his story did not begin here. It began with the loss of a job because of an untreated mental illness compounded by substance use—which ultimately ended in homelessness and, understandably, a downward spiral followed. Five years ago he became a resident in our Permanent Supportive Housing Program. Since that time he has remained housed, holding his own lease each year—and making tremendous progress toward improving his life, which has included taking the appropriate classes and passing the national exam to become a licensed massage therapist.

**YES, THE POWER TO CHANGE IS HERE** and North Side is excited that you are part of this incredible journey! We see many more years ahead and a future filled with bright promise as we grow and set new trends, rather than be satisfied with the way it's always been done. Thank you for sticking with us—supporting us and cheering us along the way! We will look forward to your jovial faces along the route as we continue to run the race. The finish line is only reached when homelessness in America ceases to exist.

*Geraldine (Geri) L. Palmer*

**Geraldine (Geri) L. Palmer**, Executive Director

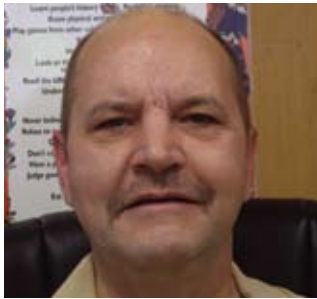
*Pete Marchese*

**Pete Marchese**, Board President

## Permanent Supportive Housing

Our Permanent Supportive Housing program is effective in creating an environment that fosters long-term housing stability, a prerequisite to ending homelessness. This model, along with the housing first approach, determines that housing is a right and not a privilege and gives men who are homeless and diagnosed with co-occurring mental illness and substance use challenges the stability to heal, grow, and invest themselves socially and economically into the community. North Side rents studio and single room occupancy units throughout the north side of Chicago in conjunction with supportive services to ensure tenants have every chance to succeed. To date, the program offers 44 units, but we are seeking to add more units in the near future, and serve women with the same psycho-social demographics.

The program is a huge success and the best expression of this is seeing tenants come from brokenness and discouragement to living full, quality lives---living out dreams that once seemed impossible to ever achieve.



**“I’ve been dreaming about being a massage therapist since I was a young man.”**

~Kurt (*Supportive Housing Tenant*)

NSHSS employs three full-time case managers in the permanent supportive housing program and other administrative, support and program staff to provide services for tenants in our permanent supportive housing program. These services include case management, mental health services, substance use referrals, employment services, medical services, and life skills development.

### Program, year ending June 30, 2009

Unduplicated Clients Served	44
Chronically Homeless	32 (73%)
Veterans Served	9 (21%)
Residential Stability (13 Months or Longer)	36 (82%)
Increased Skills / Income (Entitlement Benefits or Employment)	36 (82%)
Temporary Employment Referrals (Duplicated) (Pathways Program)	317
Agency Food Pantry Services (Duplicated)	6,685 meals
Permanent Housing Nights	15,688

**Health Care Case Management Program**

Poor health and lack of access to health care are among the causes of homelessness and exacerbate this societal challenge as well. For people struggling to pay for rent, food, and other needs of daily living, the onset of a serious illness or disability can easily result in homelessness as financial resources are quickly depleted. Timely access to quality, affordable health care ostensibly alleviates health problems and reduces the incidence of homelessness (*National Health Care for Homeless Council, 2008*).

**“...the onset of a serious illness or disability can easily result in homelessness...”**

“Safety nets”, (clinics and other medical services operating where people who are homeless congregate such as in shelters), have rapidly become an effective intervention for providing access to health care services which can greatly impact the achievement of optimal health outcomes. In cooperation with Rush University College of Nursing, our agency is able to provide on-site medical services for our guests at our emergency shelter facility, as well as consumers in our permanent housing program. A licensed nurse practitioner is available for approximately ten hours to twelve hours per week to provide health care assessment and physicals, treat minor health problems, monitor chronic health problems (such as diabetes), prescribe and dispense some medications, provide health education and preventative care, and refer consumers to outside medical facilities as appropriate.

“When I first came to the shelter, I was in pretty bad shape. I was coping with terrible foot blisters and sunburn from being out on the street. The nurse was professional, and very attentive. After her treatment, I was able to start walking again and my medical needs were met. I'm glad she is here.”

~Michael



**Program, year ending June 30, 2009**

Total Visits	554
Initial History / Physicals	199
New Problem Exams	91
Follow-Up Visits	239
Health Care Education Sessions	63
Prescriptions Filled or Refilled	57

### Mental Health Care Services

Mental illness often contributes to the onset of homelessness, or may have arisen from the harsh impact of chronic homelessness. Treatment of a mental illness is a critical component in helping to end homelessness. Untreated mental illness can cause individuals to become paranoid, anxious, or depressed, making it difficult or impossible to maintain employment, pay bills, or keep supportive social relationships (SAMSHA, 2003).

## “Mental illness often contributes to the onset of homelessness”

To meet the needs of permanent supportive housing tenants who struggle with a mental illness, NSHSS employs a Licensed Clinical Social Worker (LCSW) to provide specialized mental health services for many residents. Others who may need more extensive services beyond our program scope are provided linkages by case managers to mental health resources that are available within our community.



#### Program, year ending June 30, 2009

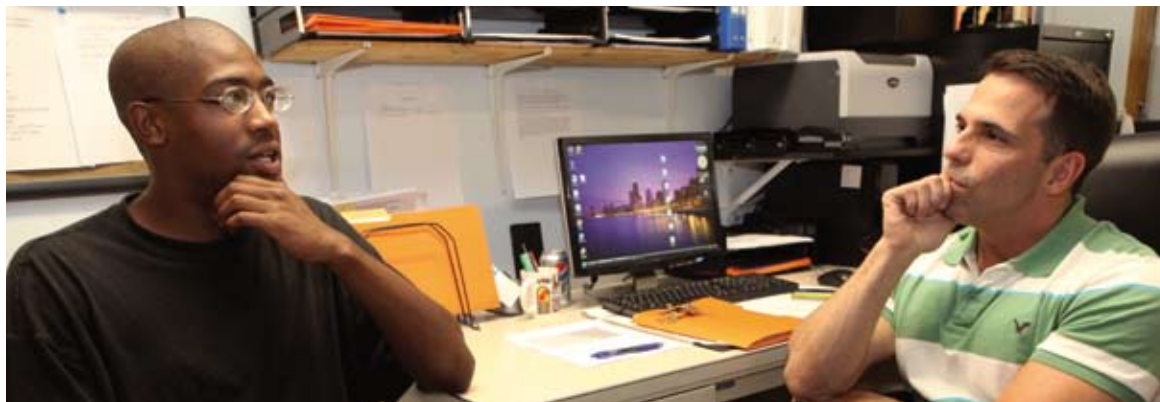
Supportive Housing Clients Receiving In-House Services	6
Supportive Housing Clients Accessing Mental Health Services	43
Intensive Case Management Clients Provided Linkages to Outside Mental Health Services	86

**Intensive Case Management (ICM)**

Intensive Case Management is defined as an outreach-oriented set of service activities requiring a higher level of intensity and greater involvement by case managers in clinical services and supports, which are intended to maintain the client's engagement with needed mental health and other services within the least restrictive setting feasible. Intensive case management services are usually targeted to special groups of consumers who have more complex needs and require a higher level of engagement such as more face to face contact (State of Illinois, Office of Mental Health, 2009) and diligence in following up. In this way, consumers have an increased chance of succeeding in accomplishing their goals and visions for their lives.

**“a higher level of intensity  
and greater involvement”**

North Side's Intensive Case Management (ICM) Program is open to all appropriate agency and eligible community participants. Services include housing case management, addictions case management, and other in-house services, as well as referrals and placements to outside agencies. In FY09, NSHSS and The Center on Halsted partnered to ensure the Center's consumers are engaged in intensive case management, helping them to meet the challenges of homelessness and other socio-economic concerns. One of North Side's case managers in this program spends one day a week at the Center.



**Program, year ending June 30, 2009**

Unduplicated Clients Served	<b>167</b>
Chronically Homeless	<b>91 (55%)</b>
Veterans Served	<b>52 (31%)</b>
Initial Medical Screening Referrals	<b>167 (100%)</b>
Permanent/Interim/Transitional Housing Placements	<b>93 (56%)</b>
Temporary Employment Referrals (Duplicated) (Pathways Program)	<b>571</b>
Increased Skills / Income (Entitlement Programs or Employment)	<b>118 (71%)</b>

### Emergency Overnight Shelter

Since the adoption of the city of Chicago's Ten Year Plan to End Homelessness, great strides have been made to fulfill this worthy goal. Yet, even though we are moving closer to achieving this goal through permanent supportive housing, emergency shelters are still needed. NSHSS continues to provide emergency overnight shelter for men who are homeless, ages 18 years and older as an entry-point to ending homelessness in their lives. Our 27 beds are always filled, where men seek a warm place to sleep, nutritious meals, showers and laundry services.

**“...emergency shelters  
are still needed...”**

The program also provides referrals to other supportive services, including those at North Side Housing, in order to meet the varied needs that prevent people from achieving stable housing and healthy lifestyles. As with our other programs, the goal of our Overnight Shelter is to help our guests become permanently housed as quickly as possible—where they are no longer guests but leaseholders. Our overnight program is open 365 days a year.



#### Program, year ending June 30, 2009

Unduplicated Consumers Served	233
Chronically Homeless	97 (42%)
Consumers with Disabilities	140 (60%)
Veterans Served	67 (29%)
Sheltered Nights	9326
Average Length of Stay	40 Days
Meals Served (Dinner and Breakfast)	15,896

## Pathways Employment Program

Research confirms that people with histories of homelessness, including those with disabilities, want to and can work when given the opportunity, support and services to do so. The recession is causing further cutbacks in budgets and resources that were already very limited, meaning increased competition for fewer jobs and resources. As a result, employers who are struggling to keep their workers on the job may be reluctant in hiring consumers, posing an added challenge to employment specialists. Supported employment is a primary strategy to help people move from homelessness to housing. One strategy is to help people develop new skills to increase their ability to compete for available positions. It is also important for service providers to stay the course. Maintaining a commitment to helping people find jobs in spite of all the challenges is critical. (SAMSHA, 2009).

**“Supported employment is a primary strategy to help people move from homelessness to housing”**

In partnership with Central Lakeview Merchants Association and NSHSS-owned Pathways Street Program Inc., NSHSS administers the Pathways supported employment program for the men that we serve. They are employed to perform street cleaning and beautification projects, set-up and take down of equipment for community concerts, street festivals, fundraisers and other events, which allows them to earn money and build a foundation to become permanently re-employed. We are seeking to greatly expand both our in-house employment counseling services and our temporary employment services. This program, similar to CARA's Clean Slate, is a model economic development project, and evaluations indicate a complete success.

Our community partner, Central Lakeview Merchants Association's (CLMA) primary goals are to stimulate the neighborhood's economic growth, enhance its natural beauty and promote it as a world class destination. As the chamber of commerce for Central Lakeview, CLMA fosters the growth and stability of area businesses by providing technical assistance, developing and implementing area marketing strategies and acting as an advocate for the business community on issues that affect businesses and commerce.

### Program, year ending June 30, 2009

Unduplicated Clients Served	164
Total Employment Hours Provided	4368

### Community Food Pantry

Currently in the U.S., 36 million people live in households that are food insecure, which means that they frequently do not have enough money to afford food or do not know from where or when their next meal is coming. Of that, 8.3 million live in households facing the worst-case scenario, where members of that household are literally hungry (*National Student Campaign Against Hunger, 2009*). NSHSS operates a food pantry to help combat hunger in our community, as well as provide nutritious food for consumers residing in our permanent supportive housing units and overnight shelter.

**“ ...36 million people live in households that are food insecure...”**

The food pantry is open two days per week—four hours each day. Community members are welcome to use our pantry, but documentation of income is required and they should live within the designated geographic boundaries. North Side is a member of the Greater Chicago Food Depository and the Anti-Hunger Federation who provide food for the pantry. Other volunteers help by donating food and cooking meals.

**Program, year ending June 30, 2009**

Food Pantry Meals Provided

**22,885**

## CHANGING AND GROWING=CHANGING FUTURES

FY2009 brought several high impact changes to North Side Housing and Supportive Services. A new executive director was hired with experience at the middle and senior management levels of nonprofit organizations, and with an extensive background in grant writing and fundraising. With the vision in mind to set trends, rather than be satisfied with the status quo, she, along with the board of directors, put the steps in place that would position North Side for future growth and development. New administrative offices were secured in the Lakeview community which provides ample space for the agency to continue to expand its administrative staff; NSHSS received a \$40,000 grant from Chicago Community Trust to hire an additional intensive case manager for its consumers and to help build community; and new relationships and partnerships were established with other community agencies, leaders and stakeholders.

**“ We want to set trends, not be satisfied with the status quo”**

Staff played a huge part in the change process and were instrumental in continuing their job responsibilities, as well as taking on new roles and leadership that the new changes prompted. A staff/board retreat was held in February where a new mission statement was generated and plans to move forward were developed.

In April, NSHSS formally adopted many of the concepts that came out of the retreat, designing a five-year strategic plan to respond to the ever-increasing need for services in our community and to help end homelessness. Below are several highlights of the plan:

- North Side is expanding to serve single women in addition to our current population of men who are homeless or formerly homeless.
- We are seeking to greatly expand the number of supportive housing units that we can offer, and plan to purchase property for supportive housing.
- To more effectively address the needs of our existing consumers and increase the total numbers served, NSHSS is expanding our in-house services, ranging from housing to employment and from physical health to increased skills and income, as well as our referral systems to other partner agencies in Chicago.

We expect FY2010 to continue to be one of implementing and managing well-thought out, strategic changes---all to better serve our communities and consumers. **We welcome you to continue to walk with us, cheer us on and be even more involved in our “good fight” to end homelessness.**



North Side Housing and Supportive Services' mission is to end homelessness in the lives of individuals by providing housing and comprehensive supportive services. We also strive to end social and economic conditions that cause, contribute to, and exacerbate homelessness.

North Side receives funding from governmental sources, foundations, businesses/corporations, individuals, congregations, civic, and other social service organizations.

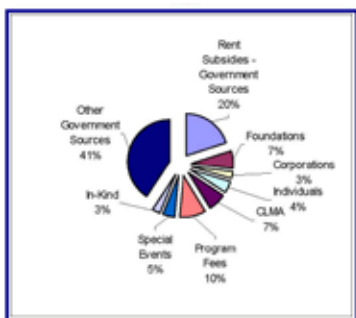
### Fiscal Controls

North Side continues to exercise prudent fiscal controls and our audited financial statements comply with Generally Accepted Accounting Principles for nonprofit organizations. We keep a fiscal policy and procedures manual on hand at our administrative offices delineating accounting procedures from accounts payables to receivables to disbursement and record-keeping of petty cash.

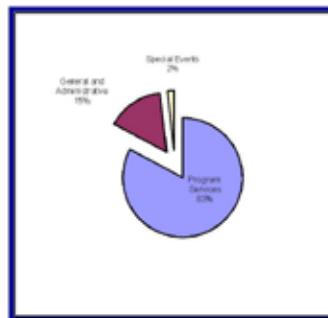
North Side operates through a cost allocation plan based on the Direct Allocation method described in OMB Circular A-122. The Direct Allocation method treats all costs as direct costs except general administrative and general expenses. Direct costs are those that can readily be identified with a particular final cost objective.

Our board of directors consist of a Finance Committee that is charged with regularly reviewing and overseeing the financial performance of the agency. This committee advises and make recommendations on the organization and program budgets and their fiscal implications; develops and reviews financial policies and procedures; and ensures the agency conducts an annual formal audit by a certified public accountant.

North Side ensures it stays abreast of policies relevant to accounting for nonprofit organizations and has passed all fiscal audits conducted by governmental funding agencies. North Side also provides fiscal reports to funders including our annual report.



2009, Organization Revenues by Sources



2009, Aggregate Organizational Expenses

### Program, year ending June 30, 2009

Organization Performance Program Efficiency Ratio  
Percentage of total expenses used directly in our program activities.

**83%**

ASSETS	Total
Current Assets	
Cash and cash equivalents	\$ 85,650
Amounts receivable	58,841
Total current assets	<u>144,491</u>
Other Assets	
Prepaid expenses	1,022
Refundable deposits	3,375
Property and Equipment - net	<u>34,099</u>
Total assets	<u><u>\$ 182,987</u></u>
LIABILITIES	
Accounts payable	\$ 49,228
Bank line of credit (current)	35,975
Due to clients	<u>9,000</u>
Total current liabilities	<u>\$ 94,203</u>
NET ASSETS	<u>88,784</u>
Total liabilities and net assets	<u><u>\$ 182,987</u></u>

	Unrestricted	Temporarily restricted	Total
REVENUE AND OTHER SUPPORT			
Congregations	\$ 11,219	\$ -	\$ 11,219
Corporations	20,740	-	20,740
Foundations	52,500	-	52,500
Government	302,830	-	302,830
Individual	32,735	-	32,735
Street cleaning project	50,791	-	50,791
Program fees	74,922	-	74,922
In-kind donations	21,173	-	21,173
Rent subsidies (Government)	147,479	-	147,479
Special events	36,341	-	36,341
Interest income	94	-	94
Net assets released from restrictions	<u>39,393</u>	<u>(39,393)</u>	<u>-</u>
Total revenue and other support	<u>\$ 790,217</u>	<u>\$ (39,393)</u>	<u>\$ 750,824</u>
EXPENSES			
Program services	<u>\$ 593,480</u>	<u>\$ -</u>	<u>\$ 593,480</u>
Supporting services			
General and administrative	109,609	-	109,609
Special events	<u>13,335</u>	<u>-</u>	<u>13,335</u>
Total supporting services	<u>\$ 122,944</u>	<u>\$ -</u>	<u>\$ 122,944</u>
Total expenses	<u>\$ 716,424</u>	<u>\$ -</u>	<u>\$ 716,424</u>
INCREASE (DECREASE) IN NET ASSETS	<u>\$ 73,793</u>	<u>\$ (39,393)</u>	<u>\$ 34,400</u>
NET ASSETS, JULY 1, 2008	\$ 14,991	\$ 39,393	\$ 54,384
NET ASSETS, JUNE 30, 2009	<u><u>\$ 88,784</u></u>	<u><u>\$ -</u></u>	<u><u>\$ 88,784</u></u>

As we continue to embark on our course with full steam ahead, North Side is grateful to our financial and in-kind supporters, who are also our invaluable partners in helping to end homelessness. There is absolutely no way possible we would be here without you. We thank you with deep appreciation. While we strive to maintain accurate records, please forgive us for any inadvertent omissions or errors. Contact Geri Palmer, (773) 244-6409 if you have corrections or need more information.

#### **\$100,000+**

U.S. Department of Housing and Urban Development  
Chicago Low-Income Housing Trust Fund  
Central Lakeview Merchants Association (CLMA)

#### **\$50,000—99,999**

Chicago Department of Human Services (now Chicago Family and Support Services)  
IL Department of Human Services

#### **\$25,000—49,999**

Federal Emergency Management Agency (FEMA)  
Chicago Community Trust  
VNA Foundation

#### **\$10,000-24,999**

Cubs Care— A Fund of the McCormick Tribune Foundation

#### **\$5,000-9,999**

HEAR Foundation  
A. Finkl & Sons  
Anonymous  
Steve Sandler  
Roger Engelmann  
Bank of America  
Michael S. and Julia D. Toepfer

#### **\$1,000-4,999**

Midwest Bank and Trust  
Boeing, Inc.  
Global Innovative Solutions  
Pete Marchese  
Joseph Day  
Greater Chicago Food Depository  
Glenview Community Church-Women's Association  
Fourth Presbyterian Church  
St. Marks Lutheran Church  
Glenview Community Church  
Holy Trinity Church  
Neal Mueller  
Thomas Bond  
Adam & Jessica Goodman c/o Affiliated Financial  
North Cook County Chicago Chapter Thrivent Financial for Lutherans  
Jewel-Osco and Greater Chicago Food Depository  
Michael Hunstad  
Julie Hubbard  
Adam Booher  
Michael Lindsey

#### **\$500-999**

Elite Performance and Parts  
Anonymous  
Harold M. and Adeline S. Morrison Family Foundation  
Benjamin and Katherine DeVries  
Katheryn Ferguson (Glenn Price)  
Lord of Life Lutheran Church  
Mary Beth Krantz  
Paul and Lauren Hackett  
Stephen and Marianne Keefer  
William Kildow and Nancy Brown

#### **UP TO 499**

First Non Profit Companies  
HSBC Philanthropic Programs  
Adams Street Partners, LLC.  
Gould & Ratner Employees  
AARP Lakeview East Chapter #4178  
Festa Stuff, Inc.  
Judson Murchie  
Shamrock Club  
Oracle Matching Gift Program  
Vizionary Ministries  
St. Thomas' Church Rectors Discretionary Fund  
Nuveen Investment, Inc.  
Malissa Mackey  
David M. and Donna Rubin  
Shayne Miller  
Carolyn Danielson  
Ed Casey  
Elizabeth Houtz  
Michele Reeve  
Mark Oberrotman  
James Steele  
Teresa Weiner  
Former Men's Bethel Prayer Group  
Rosemary Dombrowski  
Isaac McCrary  
Adam & Jessica Goodman c/o Affiliated Financial  
James and Linda Masini  
Thomas Bond  
Alison Bondy  
Stuart N. Fujiyama  
Mieko Furuhashi  
Jill Wiles  
Thomas and Virginia Harding  
Thomas Byrd

Jose E. & Meghan K. Morales  
Jane Beckett  
Jeremiah and Tess Hawkins  
Geraldine Palmer (on behalf of Lorraine Palmer)  
Sara and Grant Shackelford  
Keith and Katherine Hayes  
David D. Vasquez  
Mary Sanders  
Leslie Ann Brown (on behalf of Sis Costello)  
L. Scadina Kieszowski  
Gayle A Cosentino  
Jay McIntyre-Johnson  
Darren E. Trueblood  
Karen A. Long  
Sitha L. Pugh  
Melanie Oh  
Thomas and Virginia Harding  
Juan Chavez  
Peter Toepfer  
Rosny Volney  
Norm J. and Linda J. Groetzinger  
Elizabeth Marsh  
Margaret R. Hageman  
Nikolette K. Sakelaris  
John G. Sakelaris  
Sandy Moore  
Seth Tuscher  
Louis J. Glunziv  
G. Emerson  
Julie Goldberg  
Sarah Pontio  
Trader Todd's  
Marla and Jeff Craven/Large Music  
Emily Poole  
David M. and Donna Rubin  
Deborah Albano and Peter Leki  
Carey Sanderlage/Elaine Vorberg  
Greg and Audrey Elisha  
Quality Restorations (R. Joyce)  
Julie Cunningham  
Abraham H. Rodriguez  
Theresa N. Tuohy  
Lukas and Carla Cohen  
Sanjay Mahandru  
Chau Quach  
Crystal N. Neverdon  
Stella Baek Yoon

We are also extremely grateful to all of our other incredibly generous partners, and donors, including individuals, special event and annual dinner attendees and sponsors, and those who donate anonymously. Additionally, with the extraordinary help of our many volunteers and in-kind donors, we continue to help end homelessness in our community and city of Chicago.

**UP TO 499 CONTINUED**

Chris Dwyer  
 Katharine S. Kreinbring  
 Jillane Kleinschmidt  
 Jay and Sandy Schommer  
 Laura Zumdahl  
 Elvia and Emily Moreno  
 Jodi Flowers  
 Michael Oppenheimer  
 Sally Elstad  
 Helen M. Long  
 Judson and Elizabeth Murchie  
 Chad and Jana Susie  
 Annamarie Stastny  
 Tracy Siska  
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 Tom Sherman  
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 Joseph and Deborah Welch  
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 and Paul Detaeage  
 Craig Easley / Glue, Inc.

**IN-KIND CONTRIBUTORS**

Blue-Man Group  
 Chicago Line Cruises  
 Murphy's Bleachers

Park Hyatt Chicago  
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 Harpo Productions/Angel Network  
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 Fourth Presbyterian Church  
 Our Lady of the Brook  
 Glenview Community Church  
 Greater Chicago Food Depository  
 Chicago Anti-Hunger Federation  
 Avenue Tavern  
 Blue Bayou  
 D'Agostino's  
 Domino's Pizza  
 Fiorentino's Cucina  
 Penny's Noodles  
 Pompei  
 Purgatory Pizza  
 Windy City Sweets  
 Wishbone  
 Abt Electronics  
 Cafe La Guardia  
 The Chicago Conrad Hotel  
 City Inns of Chicago  
 Lucia Gourmet Italian  
 Silver Cloud  
 The Silver Room  
 Starbucks  
 Verse Chicago  
 Artemio's Bakery  
 Azha  
 Best Friends Cleaners  
 China Doll  
 Dark Star Video  
 Dryclean Direct  
 Fases Salon  
 Lake View Art Supply  
 Las Palmas  
 Lubinski Furniture Sales  
 Meldina Realty  
 Myopic Books  
 North Community Bank  
 Old Town Pub  
 Pinky Nail Studio  
 Plan B Bar  
 Reckless Records  
 Saluki Bar and Grill  
 Santullo's  
 Specialty Video  
 Tamales Lo Mejor De Guerrero

**COMMUNITY PARTNERS**

Lakeview Lutheran Church  
 Central Lakeview Merchants  
 Association  
 Counseling Center of Lakeview  
 Heartland Housing  
 Heartland Health Outreach  
 Lakeview Action Coalition  
 Goldie's Place  
 Center on Halsted

Rush University College of Nursing  
 Dr. Scholl Podiatry  
 Chicago House  
 AIDS Foundation of Chicago  
 Jessie Brown VA Medical Center  
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 St. Peter's Episcopal Church  
 Our Lady of the Brook  
 Glenview Community Church  
 Weiss Memorial Hospital  
 YMCA Metropolitan Chicago

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*Intensive Case Manager*

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## Becoming Involved

North Side Housing and Supportive Services is a nonprofit organization, delivering its programs and services through your generous financial and in-kind contributions.

Without them, we would cease to exist.

## Donate Financially or In-Kind

Please consider getting involved by investing in our agency.

You can donate online by going to [www.northsidehousing.org/partners](http://www.northsidehousing.org/partners) or by sending a check or money order to North Side Housing and Supportive Services, 835 W. Addison Street, Chicago, IL 60613.

Your in-kind contributions are also highly welcomed.

Please call (773) 327-1389 or (773) 244.6401 for more information.

NSHSS is a registered 501(c)(3) not-for-profit organization, and all donations are tax deductible as allowed by law.

## Volunteer

Volunteers are critical to our mission of working to end homelessness. Currently, volunteers donate their professional skills, cook meals, and provide help to the Board of Directors and Advisory Board.

Don't forget to visit us at [www.northsidehousing.org](http://www.northsidehousing.org)

**Please contact us at (773) 244-6401  
if you're interested in helping in any way.**

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